

## **Product Warranty**

Frigid North Customs, LLC (“Frigid North” or “the Company”) provides the following limited warranty for all mud flap products created by the Company.

Frigid North warrants that the product is free of defects in material or workmanship under normal use for a period of 180 days for the mud flap material and a period of 30 days for the lights incorporated into the mud flap. The Company’s obligation is limited to repairing or replacing a defective part. The warranty does not extend to any product or part that is not installed and used in accordance with normal and anticipated use, the Company’s installation and/or use instructions, and all applicable local, state, and national regulations, if any. The Company shall have no obligation related to the warranty where any product or part has been damaged by accident, misuse, abuse, or neglect. The company shall also have no obligation where the consumer has modified, altered, or repaired the product. The warranty shall only apply to the original purchaser of the product and the purchaser seeking repair or replacement must provide the Company with proof of purchase from the Company or its agents.

When a customer contends that a product or part is defective, he or she shall send the product, with postage pre-paid, to the Company’s listed address on its website and provide a written explanation of the defect and consumer’s use of the product or part. The consumer shall communicate with the Company regarding any questions the Company may have as part of its review process. If the Company determines the product or part to be defective and subject to the warranty described herein, it will repair or replace the defective part, which shall be the Company’s only responsibility as described above.

**Frigid North makes no other warranty, either express or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose. No Frigid North representative or employee is authorized to make any modification or addition to this warranty.**

Frigid North’s liability is expressly limited to the costs of material for repair or replacement of defective goods. In no event shall Frigid North be liable for incidental or consequential damages resulting from the consumer’s use of the product. Some states do not allow limitations on how long an implied warranty may last or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not be applicable to consumers in some states.

Frigid North shall not be liable for, and the consumer assumes liability for, any personal injury or property damage connected with the handling, transportation, installation, use, or resale of the Company’s products or parts, whether used alone or in combination with any other product or material. The Company recommends installation by a competent automotive professional. Should the consumer have any question regarding installation or use, the Company recommends that the consumer consult with a competent automotive professional. If Frigid North furnishes technical advice to the consumer regarding installation, application, or use of the product or parts, the Company shall not be liable for such technical advice and the consumer assumes all risks related thereto.

This limited warranty and limitation of liability shall be severable and all portions not stricken by applicable law shall remain in full force.